



## Family companies, local knowledge, global reach

We have been moving people all over the world since our foundation in 1981.

Our teams are experts in packing, shipping, customs, and everything else that goes into a successful European move, so you can trust that you're in safe hands with Britannia.

**0845 600 666 1**

[www.britannia-movers.co.uk](http://www.britannia-movers.co.uk)

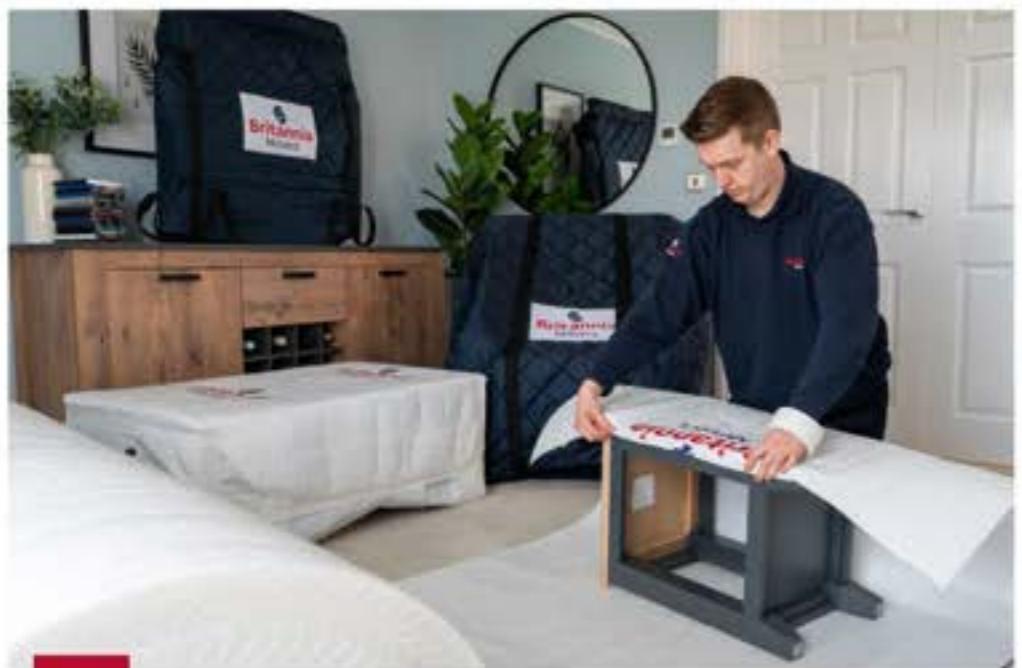


REMOVALS • STORAGE • SHIPPING

EUROPEAN MOVING SERVICES



By road to Europe



The right choice for your European move

Relocating abroad can be an exciting experience, but finding the right moving company is key to a successful and stress-free move. Britannia Movers has been at the heart of the European removals industry for over 40 years, developing expertise and knowledge to ensure our customers and their possessions are looked after using the highest standards and with the very best customer service.

As the largest moving network in the UK, Britannia Movers have over 40 UK branches so no matter where you are, we have a convenient location near to you. We also have several overseas depots and have established long-standing relationships with a network of trusted partners across Europe. This enables us to ensure your move is tailored to your specific needs and supported by local expertise throughout your journey.

Britannia Movers are members of the British Association of Removers and its Overseas Group, along with all other major international removals trade bodies including FIDI and IAM. These organisations demand consistently high standards of service, operational methods, and sound financial standing. They also mean that we are fully bonded for all advance payments made by our clients, so you can rest assured that you are dealing with a market leader in European moving.

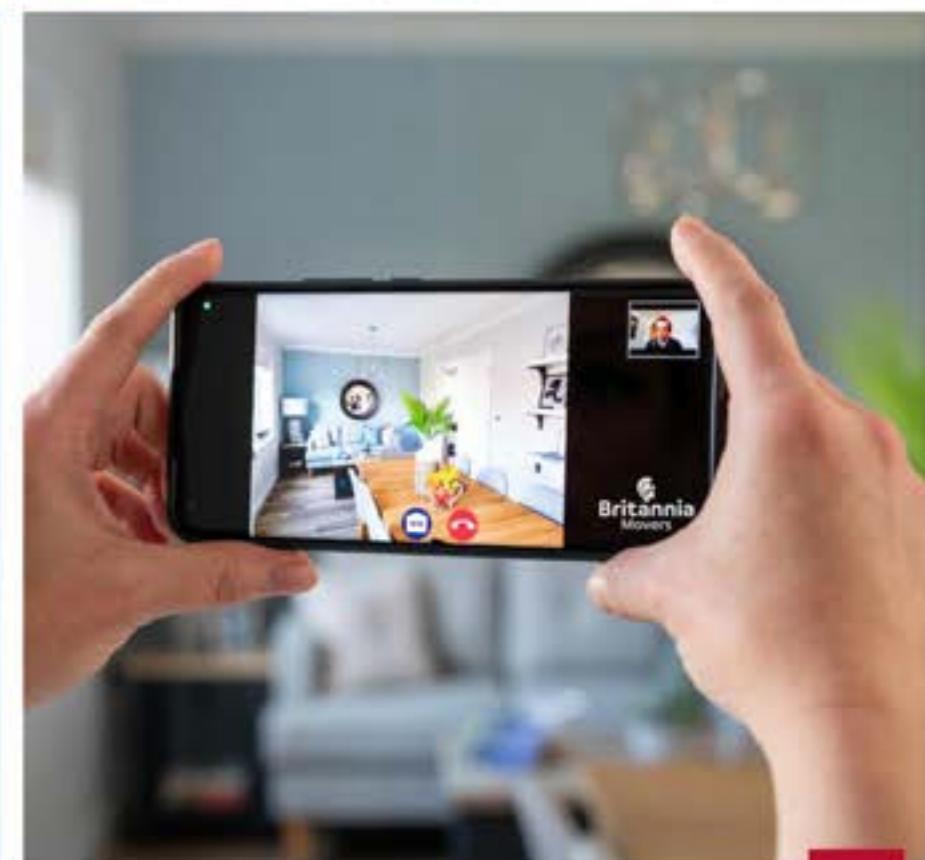
## It starts with the survey

To provide the most appropriate moving package for you, Britannia will conduct a site survey of your property. This will allow us to meet you and discuss where you are going, what you are taking, and which type of moving service best suits your needs. It can be in person or by video call and will give you an opportunity to ask questions and allay any concerns you might have about the moving process.

There are numerous regulations and pieces of documentation to consider when moving within Europe, so it is important that you fully disclose any specialist or unusual items that Britannia should be aware of. This will enable us to advise you clearly on the suitability of these items for transportation as well as necessary application of packing materials and also customs paperwork. Depending on the destination, there are certain goods that are prohibited or require special preparation beforehand, and we can advise on these restrictions for the country you are moving to.

Your surveyor will be happy to talk through all technical aspects of the move with you, such as transit times for your destination, importation requirements, insurance options and customs stipulations.

No two relocations are alike, so our teams will listen to you, explain all the options, and offer you a quality European move which matches your specific needs and budget as closely as possible.



**A passion for  
professional  
customer care**

Everything  
handled  
with care



 **Britannia**  
Movers

## The right skills and equipment for your move

Britannia offers a comprehensive packing service that combines modern materials with traditional techniques to ensure your belongings have the safest possible journey. Packing for an overseas move is a specialist skill and our experienced staff at every branch are equipped to provide this service if needed. Our team members are fully trained to the highest level, so whether we are packing your child's favourite toy or your family heirlooms, you can be sure that your move is in safe hands.

For high-value, fragile or unique items like art and antiques, we can offer additional protection through custom-made wooden crates designed to keep these objects secure during transit. It's important to point out such items to your surveyor.

### Dedicated or Part Load Service

Once your surveyor has evaluated the items you plan to move, they will discuss your options based on the volume of your belongings. With a dedicated load service, a Britannia vehicle will exclusively carry your items and transport them directly to your new home. If you're moving a smaller number of possessions, you may prefer a part load service instead. With this option, your consignment will be loaded with other customers' goods on the same vehicle, and the crew will deliver to a number of destinations in one trip.

## Storage Facilities

Britannia understands that storage may be necessary at some point during a European move. Many of our customers carry out renovations before moving into their new homes, and it's also common for people to sell their property in the UK before they are ready to complete on their new purchase abroad.

For that reason, we offer secure short-term and long-term storage options at various locations, both across the UK and conveniently close to your European destination.

### UK Storage

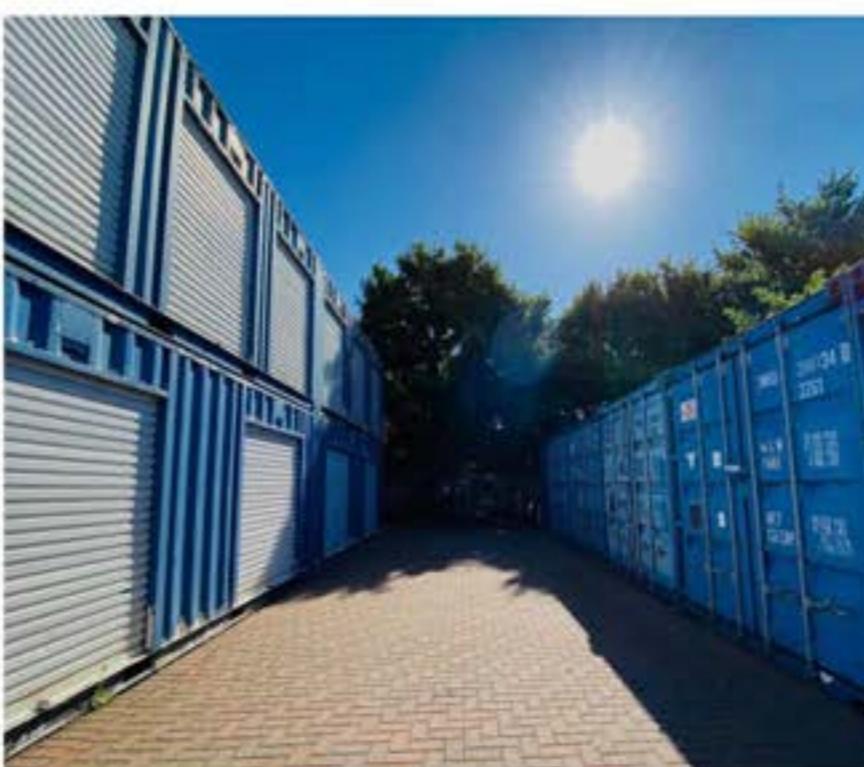
Britannia has over forty modern, secure containerised storage centres throughout the UK. Each centre offers a range of storage services with many being able to offer self storage, vehicle storage, and single or multiple item storage.

### European Storage

With over 40 years experience moving our customers across Europe, we have built a trusted and extensive network of local partner companies. This allows Britannia to store your belongings safely and securely in modern storage centres across Europe.

### Total Flexibility

Britannia's network of storage centres throughout the UK and Europe gives you total flexibility, enabling you to time the delivery of your goods to suit your requirements.



Shaping your  
perfect move

Your move,  
your way



## Detailed planning and communication

For over 40 years, Britannia has successfully moved household goods and personal belongings for thousands of customers across Europe. Our extensive experience has given us invaluable local knowledge, allowing us to navigate the unique challenges of each move smoothly and efficiently.

Detailed planning is vital. Many of our European trucks are very large, so the more information we can gather about details like gate posts and narrow or unmade roads will help ensure a smooth move. Details of long access routes or difficult stairways will also help us to plan properly for delivery and collection.

Britannia will also assist you to complete the customs formalities. Our team members will supply and advise you on the appropriate import documentation. This will need to be completed before we can arrange the delivery of your goods.

Our flexibility and expertise means that we can move almost anything. In the past we have successfully transported boats, statues, hot tubs, cars, and even a double decker bus!

Your move coordinator will be happy to discuss our range of different services with you in order to match the best options to your needs. However, if you have any questions please feel free to discuss them with our surveyor or give your local office a call. We're here to help!



## Solutions from our trusted professional partners

### Moving your money - IFX Payments

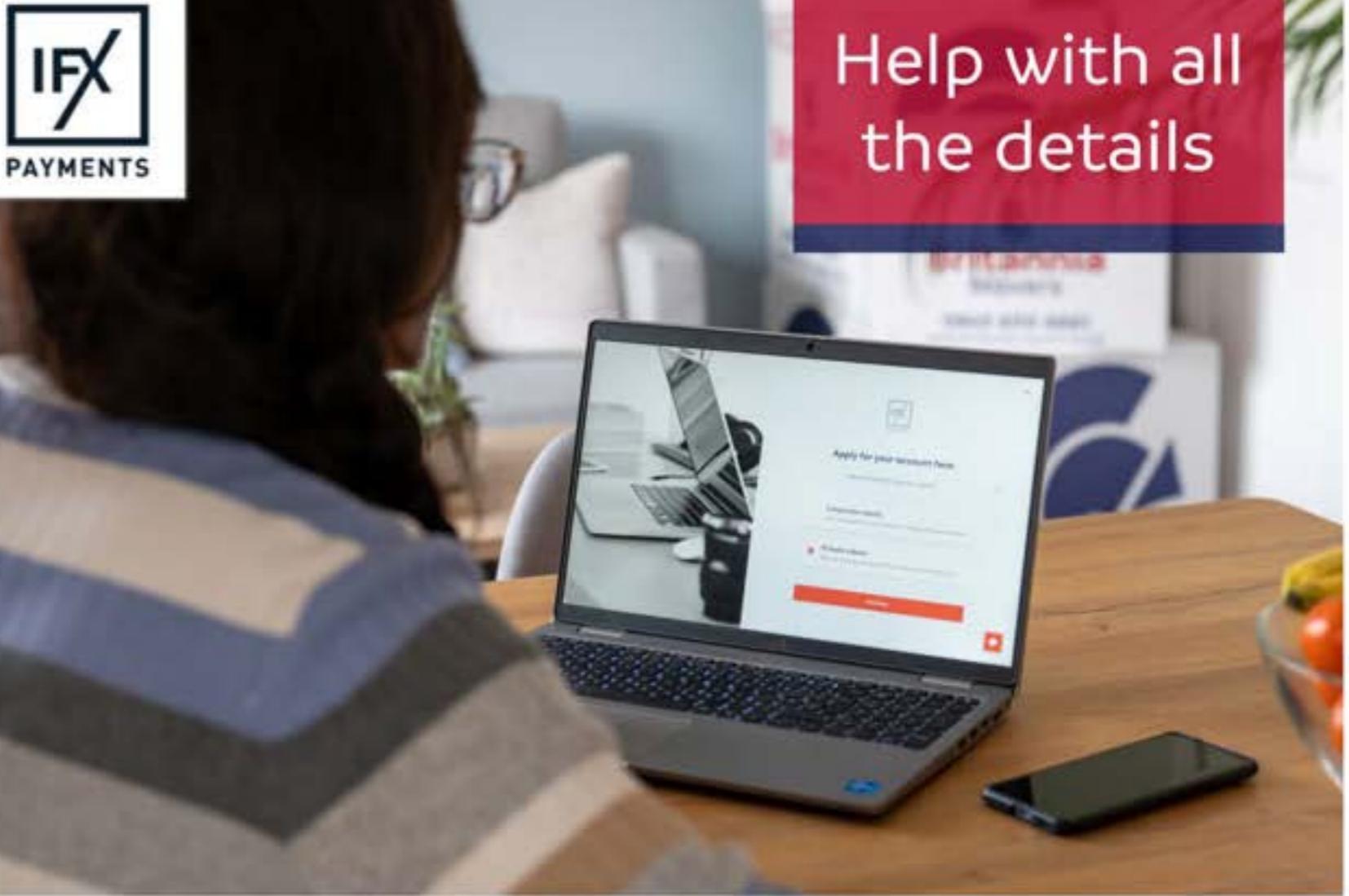
When moving abroad or emigrating, the best money exchange rate is crucial to your financial future. That's why Britannia has developed a partnership with IFX Payments to help our customers find a quick and easy solution.

- Dedicated, specialist client service – experts
- Competitive, market leading exchange rates – lower cost
- Complete transparency – no fees
- Secure systems – on-time transfer
- Delivering everywhere – 140+ currencies
- FCA authorised – a trusted partner

### Relocating with pets - PetAir UK

If you are moving abroad with pets, we suggest speaking to PetAir UK who are experts in this field. PetAir is run by a team of experienced vets who are passionate about animal welfare, and they have moved over 30,000 pets abroad since their inception back in 2004.

For more details, please visit our website or talk to your Britannia surveyor.



Help with all the details

# Preparing for your move

## Three Months Before

- Arrange for a pre-move survey with Britannia
- Have a clear idea what you would like to take with you
- Arrange for a quote for the transportation of your family pet

## Six Weeks Before

- Book move date and agree moving plan
- Make a list of items to be moved, which will need particular care
- Book pet transport carrier and confirm logistics
- Advise of new school addresses so that education records can be passed on quickly
- Doctor – de-register, If undergoing hospital treatment, notify a new doctor as soon as possible

## Four Weeks Before

- Advise schools/Day-care centres of movement and obtain records
- Cancel memberships including gym, library etc
- Arrange financial affairs: foreign exchange, pension transfers and bank accounts

## Three Weeks Before

- Confirm childcare arrangements for moving day
- Plan the best way to look after pets on moving day and confirm itinerary for transportation
- Clear out unwanted belongings
- Start using up food from the freezer

## Two Weeks Before

- Contact service providers to arrange final accounts and meter readings
- Telecoms/digital/cable TV provider
- Electricity supplier
- Gas/Oil supplier
- Water Rates
- Local Council Taxes
- Credit card/store card or credit card protection companies
- TV Licence
- Notify all hire purchase/lease/standing orders or loans companies

## Notify plans of movement:

- Dentist
- Optician
- Amend insurance cover on buildings, household contents, motor, life etc
- National Insurance
- Child Benefit
- Motor vehicle registration
- Driving Licence (DVLA)
- Pension company
- Redirection of mail via the Post Office

- Send out change of address cards to friends, relatives, clubs, and organisations
- Organise the disconnection and reconnection of domestic appliances: washing machine, cooker, dishwasher

## Two Days Before

- Defrost the fridge and freezer
- Cancel any regular deliveries (milk / newspapers)

## The Day Before

- Check drawers and trunks/chests for any fragile items
- Place any pre approved liquids, oils, and paints to be moved in sealed containers
- Take down curtains and blinds
- Put together a pile of 'do not remove' essentials: passports, tickets, itineraries, coats, handbags, snacks, cleaning materials
- Pack small valuables separately and leave with essentials pile e.g. jewellery, watches, money, bonds, coins, stamps etc

## The Big Day

- Confirm service meter readings and keep a spare copy of readings
- Switch off power and water supplies (if necessary)
- Lock all windows and doors
- Drop keys off with estate agent
- Liaise with your move coordinator to agree when you will meet your removals crew at the destination address
- Confirm you have provided all required documentation for your consignment

